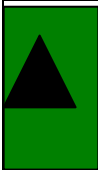


NHS Lanarkshire Annual Review 2009/10

At a Glance HEAT 2009/10 Target Performance

- Proportion of **children aged three to five who are registered with an NHS dentist** has further **improved** and was 85.6% at March 2010, exceeding the target of 80% due by March 2011;
- Number of **people receiving alcohol brief intervention** was **exceeded** at 12,288 against plan of 4,657;
- Proportion of **babies who are breastfed** at the 6–8 week appointment has **improved** to 18.6% at December 2009, although is still below plan of 22.1% by this date;
- **Sickness absence rate** among NHS Lanarkshire staff has further **improved** over the year and was 3.98% at March 2010, against a target of 4%;
- NHS Lanarkshire **achieved financial balance** in 2009/10, while at the same time delivering on a range of service developments and improvements;
- The new national patient satisfaction survey for **48 hour access** to primary care shows NHS Lanarkshire achieving 93.1% against a plan of 90% at April 2010. For **advance booking of appointments**, we are at 79.3% and require to improve to 90% by March 2011;
- We **achieved** in excess of **95% compliance with the 62 day cancer target**, and 99% against the 31 day target, at March 2010;
- As at March 2010, **no patients were waiting**:
 - More than **12 weeks for a first outpatient** appointment;
 - More than **9 weeks for an in-patient or day case** treatment;
 - More than **4 weeks for a key diagnostic test**.
- We **sustained 98% compliance** with the target of **4 hours maximum in A&E**
- We **achieved** our target of no more than 165 identifications of ***Staphylococcus aureus*** bacteraemia at March 2010 (164), and our ***C difficile*** rate is also less than target at 0.56 for the quarter to April 2010.

NHS Lanarkshire: Annual Review 2009/10 At A Glance Outcomes



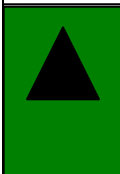
Life Expectancy		
	Male	Female
1996-98	72.0	77.2
2006-08	73.9	78.9
Change	1.9	1.7



Healthy Life Expectancy 1999-2003		
	Male	Female
Lanarkshire	64.4	67.5
Scotland	66.3	70.2
Difference	1.9	2.7



41% of over 65s with complex care needs are cared for at home. Scotland 32%



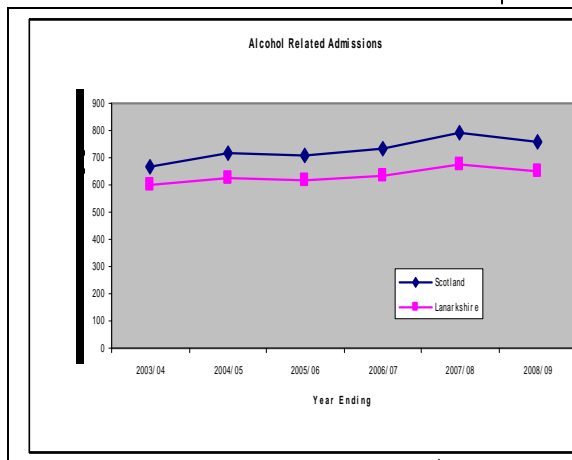
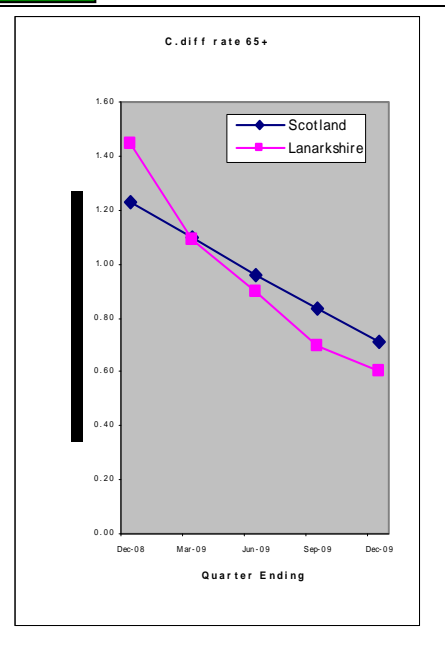
59% drop in C.diff infection rate since Dec 2008



9% increase in alcohol-related hospital admissions since 03/04



Smoking Rate reduced from 34.1% in 1999 to 26% in 2008. Scotland 25% 2008



Waiting Times



Coronary Heart disease deaths: Deprived Deaths

Deaths/100,000 people/year	
2005-07	118
2006-08	104



90%

Of public satisfied with or no opinion of local health services



In Oct-Dec 2008 95% of cancer patients began treatment within 62 days of urgent referral; 96% in Oct-Dec 2009

Key:



Improving
Worsening
No Trend

Patients waiting over 15 weeks		
	31 - Mar-09	31- Dec-09
Inpatients/Day cases	0	0
Outpatients	1	1