

Meeting of
Lanarkshire NHS Board
26th November 2008

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SUBJECT: Patient Focus and Public Involvement Strategy 2006-2010: Action Plan Update

1. PURPOSE

This paper is to provide an update for the Board on the implementation of NHS Lanarkshire's Public Focus and Public Involvement Strategy 2006-2010.

2. BACKGROUND

In December 2006, Lanarkshire NHS Board approved the Patient Focus and Public Involvement (PFPI) Strategy – 2006-2010. It was agreed that the Action Plan related to the Strategy should be reviewed every 6 months to note developments and progress. This paper provides an update of the Action Plan.

The PFPI Strategy reflects the Board's commitment to work in partnership with the people of Lanarkshire to improve health, reduce health inequalities and build trust and confidence in our relationships with the public, staff and organisations with whom we work.

The attached Action Plan provides a summary of a range of work streams, each with individual action plans and governance arrangements to ensure their implementation and reflects progress made to the end of October 2008. The Action Plan sets out for each of the work streams a lead officer, and Executive Lead and the governance arrangements to ensure implementation.

NHS Lanarkshire has identified three main indicators as measures of overall achievement in relation to Patient Focus Public Involvement. These are:

1. Patient feedback through the Better Together programme
2. Public and Patient Partnership Forum feedback utilising a survey
3. The Scottish Health Council annual assessment

3. CONCLUSIONS

The Lanarkshire NHS Board is requested to note progress in taking the Action Plan forward.

4. FURTHER INFORMATION

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November 2008