



## **NHS LANARKSHIRE**

### **COMMUNITY HEALTH PARTNERSHIPS**

### **NORTH OPERATING MANAGEMENT COMMITTEE PERFORMANCE MANAGEMENT**

**Notes of Meeting Held On Wednesday 15<sup>th</sup> August 2007  
Committee Room 1, Strathclyde Hospital**

**Present :** Mr John Anning, Non – Executive Director (Chair)  
Mr Calvin Brown, Communications Manager  
Mr Colin M Sloey, Director CHP North  
Ms June Vallance – Voluntary Sector Representative  
Mr John York, Deputy Director of Finance  
Mr Stephen Kerr, Head of Planning and Performance  
Mr David Clark, Non-Executive Director  
Mr Duncan MacKay, North Lanarkshire Council  
Mr Bob Smith, Vice Chair, North Ref Group  
Mr Felix Mulholland, Chair, North Ref Group  
Mr Norman Provan, Associate Nursing Director- Mental Health  
Ms Jennifer Darnborough, Public Health Consultant

**In attendance:** T Sim (Minutes) F Beaton, G Walsh.

#### **1. APOLOGIES**

Apologies were received from Mrs R Lyness, Director Of Acute Services NHS Lanarkshire. Mr Kenneth Small, Director of OD & North CHP HR Representative. Dr Phillip McMenemy, Associate Medical Director (Primary Care)

#### **2. MINUTES OF LAST MEETING**

The notes of the meeting held on the 6<sup>th</sup> June 2007 were accepted as a true record.

### **3. MATTERS ARISING**

#### **3.1 Public Partnership Representation**

Mr Kerr advised that Ms Fiona Beaton will be the youth health representative on the Committee. Mr Anning welcomed Ms Beaton who is local 5<sup>th</sup> year pupil to the meeting.

*Action: Mr Kerr advised that following Fiona joining the Committee, Public Partnership Representation could now be removed from the agenda.*

#### **3.2 Appointments**

Mr Anning also welcomed Dr Jennifer Darnborough to the Committee, and Mr Sloey advised that Dr Langer would take over from Dr Cook for a fixed period of time.

#### **3.3 Audit Scotland CHP Self Assessment Checklist**

It was noted that Mr Sloey and Mr Lawrie were finalising the proposed Development Days.

*Action: Mr Sloey to confirm dates for Development days*

### **4. PERFORMANCE**

#### **4.1 Performance Management Report**

There has been significant progress made in the development of a performance management system and supporting framework for the CHP and localities Mr Kerr reported. Mr Kerr highlighted that work is underway to include the following additions to the framework, which will be reported in the next series of meetings:

- Addictions
- Delivering for Mental Health
- Delivering a Healthy Future (Children's Services)
- Scottish Council Targets
- Learning Disability
- Community Health Index (CHI) compliance

Mr Sloey reported that within the Acute Hospitals Division an anticipated increase in ENT and Orthopaedic activity will increase demand, and potentially increase waiting times in Primary Care. In response to a question about the impact of this increase, Mr Sloey advised that Mrs Lyness, Director of Acute Services and Mr Garscadden, Head of Acute Planning, will liaise with both he and Mr Lawrie through a single NHS Lanarkshire Waiting Times group to conduct an impact analysis on the whole patient journey.

*Outcome: the OMC noted Mr Kerr's report.*

## 4.2 Finance Report

Mr York reported that the overall position for the Primary Care Division shows an under-spend of £ 422k for the period to 30<sup>th</sup> June 2007. Mr York went on to outline the impact that the implementation of Agenda for Change (AfC) has had on NHS Lanarkshire, and the ongoing work needed to complete the profiling of staff on AfC bands compared to budget.

There was a correction to page 3 paragraph seven, which should read, “The staff in post is 312.44 wte compared to a funded establishment of 347.21 wte a shortfall of 43.77 ”.

Mr Sloey informed the OMC that plans for “Invest to Save” were underway and that submissions had been received. Mr Sloey pointed out that whatever the outcome of Picture of Health there will be revenue funding required to support the decision. In order to bring forward spending and minimise revenue implications potential schemes which demonstrate value for money were being asked for, with costings, which will be presented to the Directors of Finance and Corporate Management team meetings.

***Outcome: OMC noted the content of the Finance Report***

## 4.3 Directors Report

Mr Sloey outlined the key issues within the report and provided a brief update on the following:

- **Learning Disability Services-** Agreement has been reached on an alternative location for the assessment and treatment Centre on the Kirklands site.
- **Acute Mental Health Services-**The Outline Business Case has been progressed as far as possible pending a decision from the Cabinet Secretary on Accident and Emergency configuration within NHS Lanarkshire.
- **GP Practice Vacancy-** Approval has been given to advertise the (South Nimmo Practice, Airdrie) vacancy in accordance with the process and timescales previously agreed with the Audit Commission. In response to a question on this matter relating to single-handed GP practices, Mr Sloey confirmed that following the Kerr Report, in general there was a presumption against single-handed practices.
- **ADAT-** There have been five new reports issued by the Scottish Executive aimed at informing the wider debate on future drug services.
- **Keep Well-** Mr Sloey advised that Mr Gabe Docherty, Head of Health Promotion has now taken over as Chair of the Keep Well Project Board.

Mr Sloey also provided an update to the OMC on “Picture of Health”. Mr Sloey described the range of Accident and Emergency scenarios and advised that the process was ongoing, with NHS Lanarkshire collaborating with NHS Ayrshire and Arran to ensure that the models for submission to the Cabinet Secretary are robust. Mr Sloey advised that timescales for the public engagement process are expected to be in October- November, and that NHS Lanarkshire would be putting forward three proposals early in 2008.

There was some discussion following Mr Sloey's report and issues around sustainability and timescales were discussed. Mr Sloey commented that the process is challenging, and that each of the options will have different costs and opportunity costs associated with it.

***Outcome: The OMC noted the content of the Report***

## **5. GOVERNANCE**

### **5.1 Communications Report**

Mr Brown spoke to his report previously circulated, which highlighted recent media coverage of North CHP issues and activities during June and July 2007. Mr Brown made particular reference to recent positive press coverage around raising alcohol awareness in young people, in smoking cessation, and in addiction services. It was noted that winter planning work was ongoing to ensure that the flu vaccine was delivered through the GP Out of Hours service over the festive period, rather than hospital A&E departments.

***Outcome: The OMC noted the content of the Report***

### **5.2 Complaints Report**

Mr Walsh presented the paper which covered complaints received by NHS Lanarkshire North CHP during the period between January-March 2007. Mr Walsh reported that North CHP formal complaint responses were 82% within 20 working days. While this rate is lower than the Acute Division's response rate of 99%, the North CHP response rate is around 20% higher than the national average.

In response to a question relating to the complexity of complaints received, Mr Walsh responded by stating that the number of complex complaints have increased, and that there are fewer single issue complaints than previously. Mr Sloey confirmed that there has been an increase in the number of disability discrimination complaints.

***Outcome: The Complaints Report was noted.***

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### **5.3 HMIe Inspection on Child Protection**

This report was presented by Mr Provan who advised that a significant amount of work has taken place to prepare for the HMIe inspection in early 2008. Mr Provan also advised that the Inspectorate could visit any site and pick any of the cases. In preparation NHS Lanarkshire have Quality Assurance sub groups in place in both North and South Lanarkshire Councils Child Protection Committees. These sub groups will continue to lead on the preparation for inspection from a multi-agency perspective.

***Action: The OMC noted the report and agreed to take further reports at future meeting***

## **6. PLANNING**

### **6.1 Mental Health Delivery Plan**

Mr Provan informed the OMC on progress towards meeting the commitments and targets set out in Delivering for Mental Health (2006).

The Key targets are:

- Reducing the annual rate of defined daily dose per capita of anti-depressants to zero by 2009/10
- Reducing suicide in Scotland by 20% by 2013
- Reduce the number of admissions (within one year) for those who have had a hospital admission of over 7 days by 10% by the end of December 2009.

Mr Provan advised that NHS Lanarkshire has made good progress to date against the targets. There has been £300k invested to fund a pilot to increase the capacity of GP based counselling services. In addition to the three targets, there are 14 commitments, which are aligned to the above targets to support their delivery, which Mr Provan agreed to have circulated to the OMC.

*Action: The OMC noted the Report and agreed to future updates, which highlighted progress. It was also agreed that a full report on each target/commitment would be submitted to the OMC following the SHED reporting timescales, which are currently under review.*

## **7. REPORTS/MINUTES TO NOTE**

The following minutes were noted for information

- South CHP OMC
- Acute Division OMC

## **8. A.O.C.B.**

## **9. DATE OF NEXT MEETING**

The date of the next meeting is Wednesday, 10<sup>th</sup> October 2007 at 1 pm in Committee Room 1, Divisional HQ, Strathclyde Hospital