

Report to:	NHS Lanarkshire Board
Date of Meeting:	25 April 2007
Report by:	Alan Lawrie Director South Lanarkshire CHP

Subject:	Long Term Conditions: CHP Self Assessment Tool Kit
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1 Purpose of Report

1.1. The purpose of the report is to:-

- Present the completed Self Assessment for Long Term Conditions Management to the Health Board and to discuss the potential implications arising from its completion.

2 Background

- 2.1 The management of patients with long term conditions is very much a central part of the Delivering for Health agenda. Across the UK, health and social care systems have been working on this issue now for several years and in a number of very different ways. This variety of approaches is replicated in Scotland with different Health Boards at varying stages of development.
- 2.2 This variability and a view that there should be a more generic approach to this crucial area has led to the development of the CHP self assessment toolkit by the SEHD. It is part of the work arising from the Kerr Report into the future of the NHS in Scotland and has the dual purpose of providing a mechanism for local baseline assessment as well as driving a more generic approach across NHS Scotland.
- 2.3 Consultation on this tool kit was conducted in September and October 2006, and the tool kit itself was issued in February 2007 under cover of HDL 2007 (10).
- 2.4 In response to this HDL, NHS Lanarkshire and its partners have undertaken a process of self assessment which looks to outline current services and acknowledge the gaps in the manner in which these services are delivered, organised and supported. In addition it has considered what appropriate and relevant actions are required to further improve the management of services to patients with long term conditions. This assessment looked to identify what is going well alongside those areas that will require further concentration and sustained development.
- 2.5 The self-assessment tool kit is mandatory for all CHP's in Scotland to complete. The process within Lanarkshire is described below in Section 4 and involved an "all stakeholder" workshop with public and carer involvement as well as the statutory community planning partners. The Self Assessment must be returned to the SEHD by the 30th of April 2007.

3 Development of the Self Assessment

3.1 The self assessment is divided into six standards:

- Organisation of long term conditions management
- Patients information and supported self care
- Service design and multi-disciplinary/multi-agency working
- Interdisciplinary education and training
- Information and intelligence
- Quality and delivery

3.2 The maximum possible score is 150. This equates to 24 points each for sections 1-5 and 30 points for quality and delivery. Assessments such as this will be carried out over the next 3years enabling CHPs to see improvements where required.

3.3 In order to complete the toolkit an initial internal assessment was made by NHS Lanarkshire along with a stocktake of evidence to support the scoring in the tool kit itself. An all stakeholder event was held on 28 March 2007 and the initial assessment was used to refine the scoring, further compile evidence and look towards multi agency “buy in”.

3.4 The output from the stakeholder event has enabled a completed self assessment to be produced providing a good baseline and has also enabled the production of a high level action plan to implement the required changes.

3.5 One very clear outcome from this process is the need for the establishment of a Long Term Conditions Action Team. This group will have representation from all key stakeholders including patient and carer representatives and the draft Terms of Reference for this group is attached. The Long Term Conditions Action Team will be charged with progressing the Long Terms Condition agenda and will meet to develop a more detailed action plan with targets, priorities and success criteria.

4 Assessment of current baseline

4.1 The self assessment tool is designed to allow local health and care systems to judge for themselves how well they are doing. The scoring established at the workshop on 28 March is shown in the table below and identifies a baseline score of 57 out of 150. The outputs from the assessment based upon current services and their development and state of maturity are as might be expected at this stage.

4.2 The standards in regard to the organisation of long term conditions management, quality of service and information / intelligence usage are reasonable well embedded. However, further work is required in the coming three years to achieve incremental improvements in these area. The areas of patient information, training and education and multi agency service redesign are weaker and clearly identified as key areas for development.

	Maximum Value	Sub Total Year 1
Standard 1 – Organise of Long Term Conditions Management	24	15
Standard 2 – Patient Information and Supported Self Care	24	9
Standard 3 – Service Design & Multi-disciplinary/agency working	24	8
Standard 4 – Interdisciplinary Education and Training	24	8
Standard 5 – Information and Intelligence	24	12
Standard 6 - Quality and Delivery	30	15
Total Score	150	57

5 Financial Implications

- 5.1 On the basis of both evidence from elsewhere in the UK and through the work to develop a draft Lanarkshire Long Term Conditions Strategy (LTC), this is an area that will require investment over time. However, it is also too soon to make specific claims in relation to the overall requirements to implement the LTC strategy.
- 5.2 However given its priority, NHSL and its Care Partners must explore and investigate what resources will be required to ensure long term changes are made to the patient/user/carer journey. Initially it will be necessary to invest in planning and project management support to allow the development process to move forward.

6 Conclusions

- 6.1 The development of the draft LTC Strategy during 2006 involving all key stakeholders across Lanarkshire was a valuable piece of work and has established firm foundations upon which to build further clear actions both for the NHS and its key Care Partners.
- 6.2 The revisiting of this Strategy through undertaking the Self Assessment process has been a very useful and productive exercise. This assessment established a clear baseline from which we need to work forward. The assessment has in particular brought forward these areas where the greatest attention needs to be paid and where there are the greatest challenges. The development of the Long Terms Conditions Action Team will be the focus for generating such plans on a multi-agency basis and creating demonstrable improvement over the next 3 years.

- 6.3 Delivering and harnessing the skills of our collective workforce and agreeing a sustainable approach to care for people with LTC is an achievable aim which we must develop together.
- 6.4 The toolkit has been presented to the South Lanarkshire Health and Care Partnership, who endorsed the document, but had reservations about the bureaucracy that may follow in terms of performance management.
- 6.5 Due to timescales it has not be possible to incorporate further views at this stage. The document will be presented to the North Lanarkshire Partnership in due course and any issues and comments will be incorporated at that stage.
- 6.6 The response to the SEHD will make clear that timescales have not allowed full consultation. However the event on the 28th of March is a key part of obtaining the stakeholder engagement.

7 Recommendation(s)

The Board is asked to approve the following recommendation(s):-

- To receive the baseline community health partnership self assessment toolkit
- To note the evidence presented and the integral action plan, responsibilities and timescales
- To support the establishment of the Lanarkshire Long Terms Conditions Action Team
- To receive further reports on an bi-annual basis.

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