

Meeting of
Lanarkshire NHS Board
26 May 2010

Lanarkshire NHS Board
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**SUBJECT: Developing Boards Diagnostic
Action Plan**

1. PURPOSE

The purpose of this paper is to propose and seek the agreement of Board members to an outline action plan that has been developed in response to the themes arising from completion of the Board Diagnostic Tool in December 2009 and January 2010. The aims and actions suggested below have been drawn together by a small planning group, including the Chairman, which has been steering this work.

2. CONTENT/SUMMARY OF KEY ISSUES

The actions below are intended to provide a process through which the key themes emerging from the completion of the diagnostic tool can be addressed.

Reassurance was provided about the Board's overall effectiveness across the different domains in the diagnostic tool however two potential areas emerged that could be further developed. Firstly there is a question of whether the Board could be even clearer in how it articulates its strategic intent and, if so, whether there is a need to reflect on how this might be achieved and used to further enhance stakeholder engagement.

In other words the focus emerging from the diagnostic is around:

- what is our strategic intent and how do we articulate it?
- what are the implications of this for stakeholders?

3. ACTIONS

As a first step to addressing the themes above the following broad aims and actions are proposed:

Aims

- To develop a clearly articulated statement of strategic intent or vision, clearly related to the governance and quality agenda and sensitive to local priorities
- As part of this review our current values and check for alignment with national values and link to existing work programmes
- Consider the need and opportunity clearer strategic intent would offer for further development of stakeholder engagement

Actions

- To hold a short Board seminar in September 2010 to look in detail at the themes, exploring how to achieve clarity around strategic intent in a way that supports effective stakeholder engagement
Small planning group to arrange
September 2010
- Map current work that links directly to strategic intent and informs engagement processes e.g. work around quality strategy, patient experience, public involvement, stakeholder engagement and so on. It is proposed that this is carried out in preparation for the September seminar
Deputy Director of OD to co-ordinate
By September
2010
- Agree a development plan at the September seminar that will deliver a strategic intent or vision statement and plans for how this would be used to enhance stakeholder engagement
September 2010

It is anticipated that the development plan agreed at the Board seminar in September will be complete by March 2011 so that any new statement of strategic or engagement arrangements could be incorporated into the performance management planning cycle for the following year.

4. CONCLUSIONS

The agreement of Board members is sought to the actions described above.

5. FURTHER INFORMATION

For further information or clarification of any issues in this paper please contact Susan Dunne in the first instance.

Susan Dunne
Deputy Director of Organisational Development
14th May, 2010